



Institutional Overview

(Good Practice Suggestion)

This institutional overview is designed to provide information specific to our institution that provides colleagues with an understanding of our financial aid operations.

Name of Institution: UNIVERSITY OF ARKANSAS FOR MEDICAL SCIENCES

OPE ID: 00110900
COD School ID: 50113471
Pell School ID: 001109
Direct Loan School ID: G01109
GAPS School ID: 1089
DUNS School ID: 057056020

UAMS Mission: The mission of UAMS is to improve the health, health care and well-being of Arkansans and of others in the region, nation and the world by:

- Educating current and future health professionals and the public;
- Providing high-quality, innovative, patient- and family-centered health care and also providing specialty expertise not routinely available in community settings; and
- Advancing knowledge in areas of human health and disease and translating and accelerating discoveries into health improvements.

UAMS Core Values: Integrity, Respect, Diversity & Health Equity, Teamwork, Creativity, Excellence and Safety

In addition to our hospital and clinics, UAMS includes five Colleges (CHP, COPH, COM, CON, and COP) and one Graduate School. Each College and the Graduate School maintain their own Admissions Office. The centralized Office of the University Registrar (OUR) is responsible for maintaining the student academic record, including registration, transfer credit evaluation for current students, graduation, transcripts, enrollment verification, Veteran Services and more. The Student Financial Services (SFS) office consists of 3 departments; Financial Aid, Bursar and Debt Management.

Financial Aid Mission: The Financial Aid Office is comprised of a team of dedicated professionals committed to serving students by providing information to secure the necessary financial resources to meet their educational goals and financial obligations. We provide quality customer service in delivering information on federal, state, institutional and private sources of financial aid. Working collaboratively with all areas of the university helps to ensure the success of our students. In pursuing our mission, we strive to uphold the UAMS core values and maintain compliance with all federal, state and institutional regulations.

Bursar's Office Mission: The Bursar's Office is comprised of a team of dedicated professionals providing quality customer service to the entire population of students enrolled at UAMS. We are responsible for calculating tuition and fees based on enrollment in our student information system, GUS, processing tuition payments and student tuition refunds, disbursing financial aid refunds, managing payment plans, posting waivers, employee discounts and bookstore charges and preparing 1098Ts. We are also responsible for reconciling activity in Gus, our student information system, with SAP on a monthly basis and managing the nineteen campus based loan programs via ECSI, our billing servicer. In addition to daily and monthly activities, we prepare annual federal reports, PBCs requested by the auditors, Governor's Report etc. Working collaboratively with all areas of the university helps to ensure the success of our students. In pursuing our mission, we strive to uphold the UAMS core values and maintain compliance with all federal, state and institutional regulations.

Debt Management Mission: The mission of the Debt Management Office is to provide students with resources in all areas of financial literacy, such as managing student loans, budgeting and building a positive credit score. The main objective of our program is to educate students on the various student loan repayment options, with the intent that they will make informative decisions when they begin repayment on their student loans. The overall purpose of the Debt Management program is to provide services to meet our student's needs.

Currently 80% of our fall 2019 student population (2,768) receives financial aid.